



## Support for Children and Families

At Broadway First School, we live out a promise to continually learn, improve our world and better ourselves by applying our school values through our actions each and every day. Our school values guide our choices as we learn and prepare us for the journey beyond our school, into our future.

At Broadway First School, our intent is for children to thrive in a safe, happy and nurturing environment. We challenge and give opportunity for children to achieve their very best mirroring our motto: Inspire, Challenge, Achieve.

At Broadway First School, we recognise the challenges that families face in bringing up children. We endeavour to create a school ethos that promotes trust between parents/carers and school, as well as between all adults and children, so that everyone knows who they are able to talk to if they have any concerns or worries. There may be times when you need extra help and support. If this is the case, please come and talk to us. Providing early help to our pupils and families at Broadway First School means we are more effective in promoting support as soon as we can which can be at any point in a child's life, from early years all the way through to teenage years.

There are many ways in which we can help as outlined in this offer of help. We can also help to plan specific support for families in many forms where we can work together to set out the ways the school and other agencies and you as a parent can work together to achieve the best for your child and family. In order to support in the right way, we work with you to identify what are you worried about, what is working well and what needs to happen. The information you share with us we will use to form a 'family plan' which will help us to identify which other agencies and professionals will be able to support you and your child appropriately.

**Key Personnel:**

**The Designated Safeguarding Lead (DSL) is:** Helen Organ

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The deputy DSL is:** Lee Poultney

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The Pastoral Lead is:** Helen Organ

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The Designated Senior Mental Health Lead is:** Helen Organ

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The Licensed Thrive Practitioner is:** Helen Organ

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The Headteacher is:** Lee Poultney

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The Governor responsible for safeguarding is:** Gavin Morris

**Contact details:**

**office@broadway.worcs.sch.uk**

Telephone: 01386 852485

**The Chair of Governors is:** Jackie Ferguson

**Contact details:**

**office@broadway.worcs.sch.uk** Telephone: 01386 852485

# Our Supporting Children and Families Offer

This offer is a pathway to supporting your child and you as they grow up when you, or they, may need further support or guidance.

**We can help support children and their families who may be struggling with:**

- Routines and family rules
- Families who may be not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)
- Families who may be need support with finances

Anyone can provide early help – you don't need to be an expert or professional. Early help is not about passing on the issue to an expert, but is about finding the best support at the right time in order for a child, and family, to thrive. The coordinated Broadway First School offer of Early Help is outlined in the table below. In addition, Broadway First School may also sometimes support you to contact other support agencies when additional help is identified to support children, young people, or families or to prevent harm and this information is also available below.

At Broadway First School, we meet the needs of our children through a variety of ways:

Broadway First School's Offer	
<b>Designated Safeguarding Lead and team</b>	<p>Our Safeguarding team works closely together to ensure best possible safeguarding practices are in place. The Designated Safeguarding Lead, Helen Organ, is non-teaching and therefore able to offer immediate support as needed, supported by the Headteacher.</p> <p>Staff are trained regularly to share any emerging concerns with the DSL who will put a plan in place, or seek further advice, to support the child or family as needed.</p>
<b>Family Support</b>	<p>Helen Organ can provide face-to-face support for families, including signposting to relevant resources to support families, including support for routines, finances, behaviour, housing, foodbank referrals and much more.</p> <p>Parents and carers can contact Helen via the school office, who is available every day at Broadway First School.</p>
<b>Pupil Voice</b>	<p>We regularly conduct children's questionnaires to ascertain if they feel happy and safe. School governors conduct pupil voice to gain a better understanding of our school and the pupils' thoughts and wishes.</p>
<b>Attendance</b>	<p>Attending school on time each and every school day is very important. Mrs Helen Organ, will help support families where children are struggling with attendance or arriving on time. Advice, support and our policy can be found on our website <a href="#">[here]</a>.</p>
<b>Behaviour For Learning</b>	<p>At Broadway First School, we always seek to recognise children for the good choices they make each and every day, with children rewarded with house points, values' certificates, stickers and Headteacher awards when they display positive choices. We have taken a, emotion coaching, Thrive approach towards behaviour, enabling children to reflect on any inappropriate choices they may make and to consider the impact of their behaviour on others around them. Parents and carers are well informed, involved and given guidance as needed to support them in encouraging positive behaviour. Our Behaviour Policy is available on our website or by clicking <a href="#">[here]</a></p> <p>All children are encouraged to demonstrate the five values of respect, resilience, togetherness, pride and ambition; these are publicly recognised and celebrated through certificates in assembly when a value is demonstrated.</p>
<b>Inclusion Lead and SENCo</b>	<p>Miss Abigail Pearson is our SENCo. Miss Pearson oversees the support and provision of all groups of pupils to ensure they are making their best possible progress and meet their full potential. She is able to offer support and guidance to parents and carers via email or telephone and can refer to specialist agencies if a particular need is identified.</p> <p>Further information on our website can be found <a href="#">[here]</a></p>

<b>Speech and Language</b>	Katy Essex supports children who are on the NHS caseload for Speech and Language therapy interventions through direct work, liaison with parents and provision of resources. She works alongside pupils, families and staff.
<b>Parenting Groups and Parental Learning</b>	As a school, we can offer parenting classes in the Children's Centre. Classes can be tailored to meet needs of parents at a specific time.
<b>Food packages</b>	School staff are able to identify and refer any families who are in need of a food parcel which also contains other necessary household items. There is a local foodbank held at the church on a couple of days each month – see Helen Organ for details. More information can be found here: <a href="http://chands.org.uk">chands.org.uk</a>
<b>Mental Health and Wellbeing</b>	Mrs. Helen Organ has received Mental Health First Aid training, Designated Mental Health training award and CPCAB Level 2 in counselling skills. She is able to support staff to spot signs and symptoms of common mental health issues, provide non-judgmental support and reassurance, and guide the child or adult to seek professional support they may need to recover. We offer a range of interventions in school to support the emotional wellbeing of our children. These include Talkabout, Zones of Regulation, Time to Talk and Thrive.
<b>Online Safety</b>	Each year group is taught how to use computers, iPads and the internet safely throughout the year, linking directly with the computing curriculum and through a cross-curricular approach. We run presentations for parents using the NCA-CEOP 'ThinkuKnow' resources at curriculum meetings and signpost parents to these. This supports both children and parents in developing a greater awareness of the dangers they face online each day, as well as offering strategies to keep themselves safe. Our online safety lead, Miss Pearson, assisted by the Headteacher and DSL monitor safety in school and work with the SLT to put measures in place to further support the children in developing safe online usage.
<b>Thrive</b>	Mrs Helen Organ is our Licenced Thrive Practitioner. Many children face challenges in their time at Broadway First School. We pride ourselves on acting in a timely manner to support children and their families. More information can be found <a href="#">[here]</a>

### Evesham Local Services

<p><b>Starting Well Partnership – Pershore and Evesham Family Hub</b>          Pershore Medical Practice, Queen Elizabeth Drive,          Pershore, WR10 1PX          07872 503058          Family Hub every first and third Thursday of the month.  <a href="#">Pershore and Evesham Family Hub</a></p>	<p><b>John Martin's Charity</b>          Providing grants for families, individuals, the disabled and anyone who is on a low income or who is in financial difficulty due to a variety of circumstances, including support for school uniform.          01386 765440  <a href="mailto:enquiries@johnmartins.org.uk">enquiries@johnmartins.org.uk</a> – general enquiries  <a href="mailto:student@johnmartins.org.uk">student@johnmartins.org.uk</a> – student grant enquiries  <a href="http://johnmartins.org">johnmartins.org</a></p>
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<p><b>Caring Hands in the Vale</b>  Food bank in the centre of Evesham providing food parcels, toiletries, bedding, clothing and blankets on a referral basis.</p> <p>Diane Bennett 07859 892528 (12 noon to 2pm)  <a href="http://chands.org.uk">chands.org.uk</a>  Email - <a href="mailto:info@chands.org.uk">info@chands.org.uk</a></p>	<p><b>Rooftop Housing Group</b>  Supporting the local community to find safe and appropriate homes.  70, High Street, Evesham, Worcestershire, WR11 4YD  01386 420800  <a href="http://Rooftop Housing Group">Rooftop Housing Group</a>  Email – <a href="mailto:enquiries@rooftopgroup.org">enquiries@rooftopgroup.org</a></p>														
<p><b>What's on in Evesham in the school holidays?</b>  <a href="#">Ready Steady Worcestershire – school holiday food and activities (HAF) – Worcestershire County Council</a></p>	<p><b>Evesham Library</b>  Oat Street, Evesham, Worcestershire, WR11 4PJ  <a href="#">Evesham Library – Worcestershire County Council</a></p>														
<p><b>Broadway Library</b>  Leamington Road, Broadway WR12- 7DZ  <b>Hours:</b></p> <table border="0"> <tr> <td>Thursday</td> <td>Closed</td> </tr> <tr> <td>Friday</td> <td>9:30 am–4:30 pm</td> </tr> <tr> <td>Saturday</td> <td>9:30 am–1 pm</td> </tr> <tr> <td>Sunday</td> <td>Closed</td> </tr> <tr> <td>Monday</td> <td>9:30 am–4:30 pm</td> </tr> <tr> <td>Tuesday</td> <td>Closed</td> </tr> <tr> <td>Wednesday</td> <td>9:30 am–4:30 pm</td> </tr> </table>	Thursday	Closed	Friday	9:30 am–4:30 pm	Saturday	9:30 am–1 pm	Sunday	Closed	Monday	9:30 am–4:30 pm	Tuesday	Closed	Wednesday	9:30 am–4:30 pm	<p><b>Broadway Signpost</b></p> <p>The office is open every Tuesday and Thursday from 10 a.m. – 1 p.m.  You can find us at 4 Russell Square, Broadway WR12 7AP</p> <p>Next door to the Parish Council and behind the Mid Counties Co-op.</p> <p>More information can be found <a href="#">[here]</a></p>
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## Early Help Family Support Service:



The Early Help Family Support Service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0-18 years old and need help and support specifically from a Family Support Worker.

For more information, please visit: [Worcestershire Children First Early Help Family Support Service | Worcestershire County Council](#)

Early Help in Worcestershire have created a **booklet** to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The booklet will help you and families find the most appropriate support.

To download this booklet, please visit: [Worcestershire Family Hub](#)

A screenshot of the Worcestershire Virtual Family Hub website. The page has a purple header with the council logo and navigation links. The main content area features a large heading "Virtual Family Hub" with a sub-heading and a description. Below this is a grid of 14 service tiles, each with a small image, a title, and a brief description of the support offered. The tiles include: Parenting, health, housing and relationships support; Resources and information about family support; Groups and activities for young people; Harmony at Home; SEND support and guidance; Learning disability and autism support and advice; Family health resources; If you need professional support for your family; Get Safe; Ready Steady Worcestershire; Early Help booklet; and Young carers; Family learning.

